

7 YEAR WARRANTY

Thank you for purchasing your timber windows and doors ("the goods") from Shamrock Joinery & Associates Pty Ltd ("Shamrock Joinery").

Shamrock Joinery warrants the goods supplied against any defect arising from faulty manufacture or materials for a period of seven (7) years from the date of invoice, subject to the following conditions:

- a. *The goods have been sealed within two (2) weeks from the date of delivery with two (2) coats of paint or varnish to both faces and all edges, including top and bottom doors are hung in the correct manner;*
- b. *Exterior finishes have been applied to exterior surfaces and in light reflective colours;*
- c. *The door(s) contain a warp less than five (5) mm;*
- d. *An oil-based undercoat/sealer has been used to seal bleeding stains;*
- e. *The goods have been installed in accordance with the relevant Australian Standard and recognized building practice by a qualified installer;*
- f. *The goods have been maintained in accordance with recommended Care & Maintenance Guide provided by Shamrock Joinery and industry standards;*
- g. *Solid construction doors have been hung with 3 x 100mm hinges;*
- h. *Moving parts which wear out as part of normal use are guaranteed for two (2) years;*
- i. *Doors and door units over 2400mm high are guaranteed against faulty workmanship and materials, NOT against bowing or warping or if painted a dark colour.*

Shamrock Joinery will not be responsible for additional charges of installation, hanging, painting or other charges arising from the replacement of the goods. There is no liability for any other claims, damages or costs whether special, consequential or otherwise.

This warranty does not extend to any fault or failure arising from misuse or damage to the goods by the customer.

To make a claim under this warranty, please contact Shamrock Joinery within 30 days of the defect arising. The notification must be in writing and include name, address and telephone number as well as the proof of purchase and a brief description of the defect and relevant images.



CONTACT DETAILS

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